

KX-NS Step by Step Guide

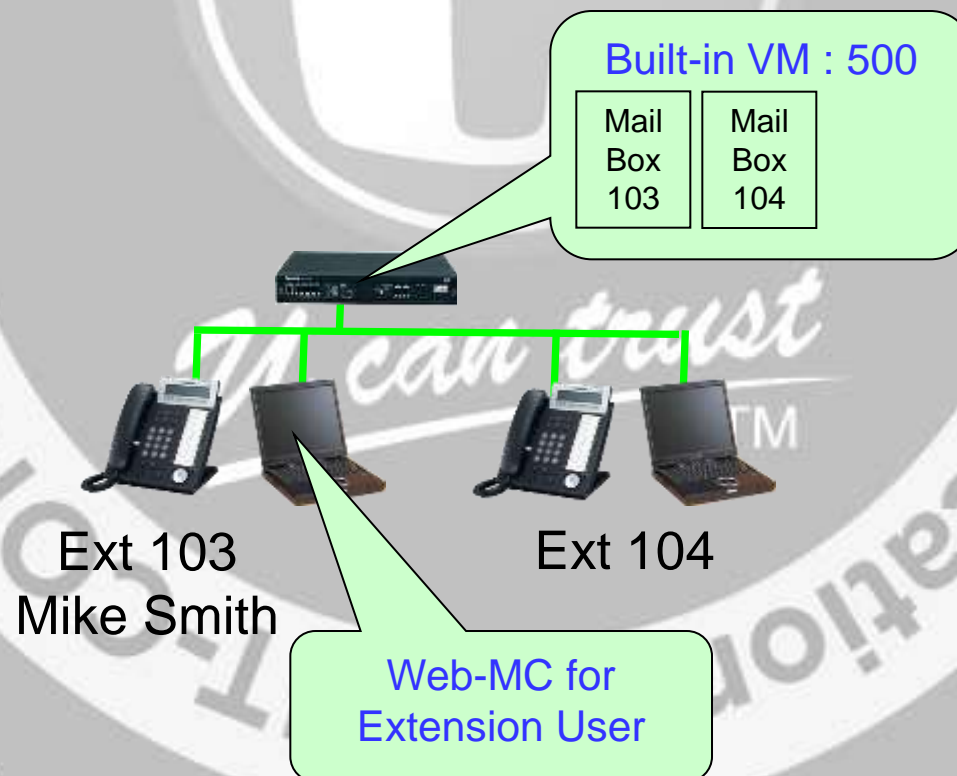
VM Mailbox and Web User

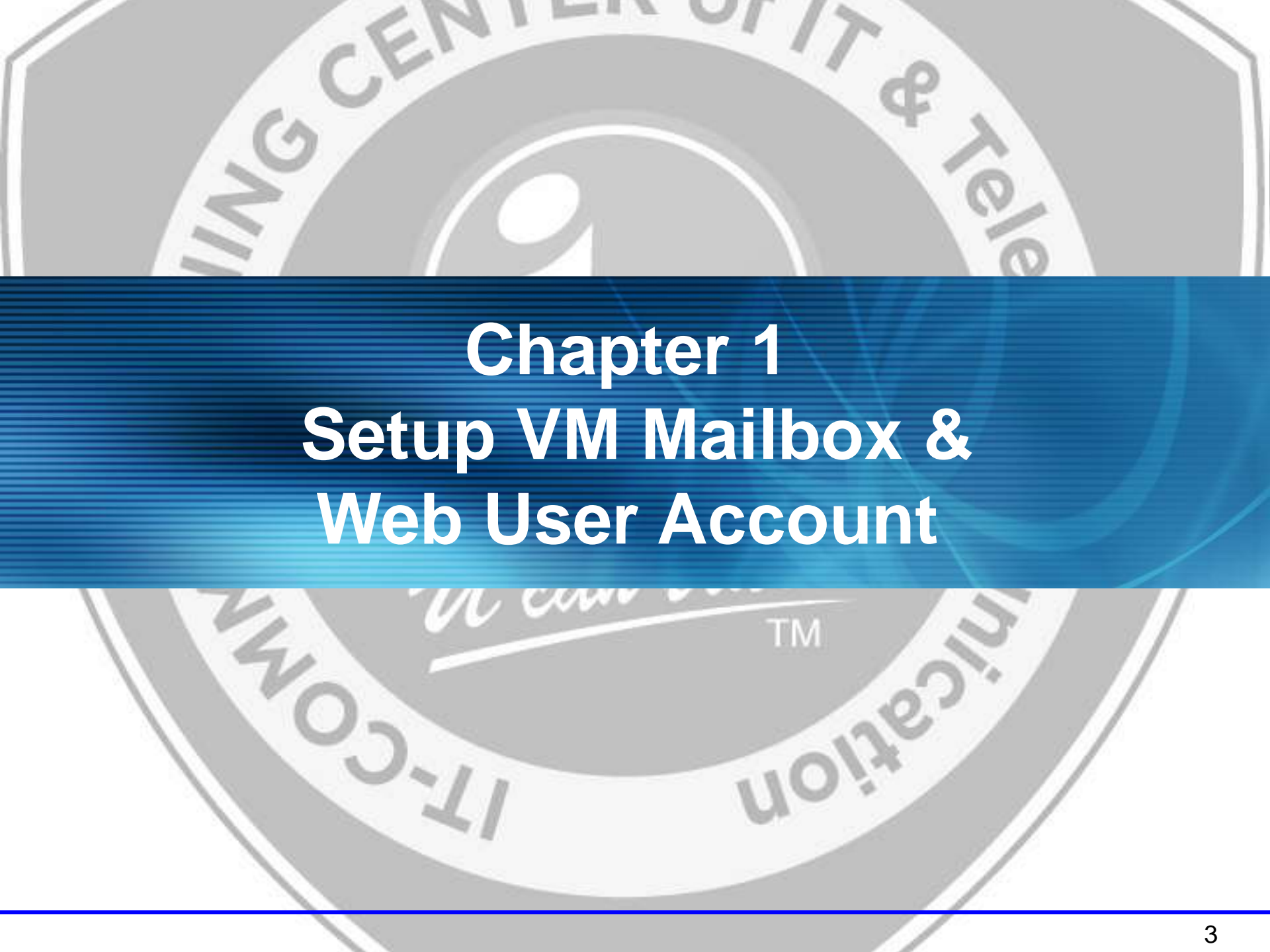


1. Overview

This chapter explains followings.

- How to make VM mailbox for extension 103, 104 and so on.
- How to make Web log-in account for extension 103, 104 and so on.





Chapter 1

Setup VM Mailbox & Web User Account

11. Extension Number and Name

For example, following extension number and name have been already programmed. “105” is not used.

Extension Settings

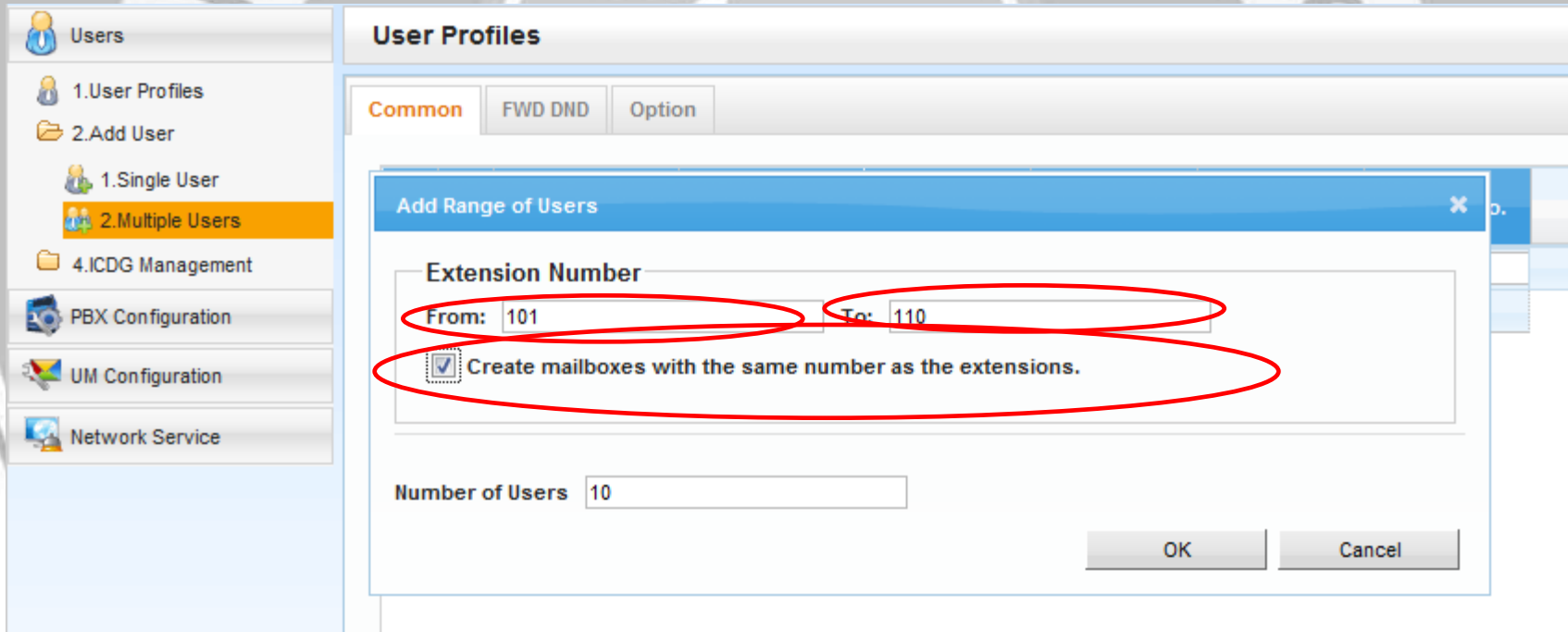
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« **Main** Intercept Destination Intercept No Answer Time CLIP UM Option 1

No.	Extension Number	Extension Name (20 characters)	Site	Shelf	Slot	Port	Port Type
							ALL
1	101	Andrew White	1	Virtual	47	1	IP-EXT
2	102	Becky Black	1	Virtual	47	2	IP-EXT
3	103	Mike Smith	1	Virtual	47	3	IP-EXT
4	104	Tom Red	1	Virtual	47	4	IP-EXT
5			1	Virtual	47	5	IP-EXT
6	106	Susan Green	1	Virtual	47	6	IP-EXT
7	107		1	Virtual	47	7	IP-EXT
8	108		1	Virtual	47	8	IP-EXT
9	109		1	Virtual	47	9	IP-EXT
10	110		1	Virtual	47	10	IP-EXT
11	111		1	Virtual	47	11	IP-EXT

12. Add multiple mailbox and Web user.

For example, select “101” to “110” to add **User Profile** with mailbox and web-user account.



The screenshot displays the 'User Profiles' configuration interface. On the left is a navigation pane with the following items: 'Users', '1. User Profiles', '2. Add User' (sub-item: '2. Multiple Users'), '4. ICDG Management', 'PBX Configuration', 'UM Configuration', and 'Network Service'. The main area shows the 'User Profiles' window with tabs for 'Common', 'FWD DND', and 'Option'. A dialog box titled 'Add Range of Users' is open, featuring the following elements: a section for 'Extension Number' with 'From: 101' and 'To: 110' fields; a checked checkbox labeled 'Create mailboxes with the same number as the extensions.'; and a 'Number of Users' field set to '10'. 'OK' and 'Cancel' buttons are located at the bottom right of the dialog box. Red circles highlight the 'From' and 'To' fields, the checkbox, and the 'Number of Users' field.

If mailbox has been already made using “UM Configuration”, **User Profile** cannot be made for the extension.

13. Result

For example, following mailbox is made. “105” is skipped.

The screenshot shows the 'User Profiles' configuration page. On the left is a navigation menu with options like 'Users', '1. User Profiles', '2. Add User', '3. Automatic Two-way Recording', '4. ICDG Management', 'PBX Configuration', 'UM Configuration', and 'Network Service'. The '2. Multiple Users' option is selected. The main area shows a table of user profiles with columns for No., First Name, Last Name, User Group, Ext. No., Ext. COS, and UM Group No. The 'Common' tab is active. The table lists users 1 through 10, with user 1 being 'Installer' and users 2-10 having names and extension numbers. Extension 105 is notably absent from the list.

<input type="checkbox"/>	No.	First Name	Last Name	User Group	Ext. No.	Ext. COS	UM Group No.
<input type="checkbox"/>				ALL		ALL	ALL
<input checked="" type="checkbox"/>	1	Installer					
<input type="checkbox"/>	2	Andrew	White	31	101	1	1. [500:Voicemail 1]
<input type="checkbox"/>	3	Becky	Black	31	102	1	1. [500:Voicemail 1]
<input type="checkbox"/>	4	Mike	Smith	31	103	1	1. [500:Voicemail 1]
<input type="checkbox"/>	5	Tom	Red	31	104	1	1. [500:Voicemail 1]
<input type="checkbox"/>	6	Susan	Green	31	106	1	1. [500:Voicemail 1]
<input type="checkbox"/>	7	Ext.107		31	107	1	1. [500:Voicemail 1]
<input type="checkbox"/>	8	Ext.108		31	108	1	1. [500:Voicemail 1]
<input type="checkbox"/>	9	Ext.109		31	109	1	1. [500:Voicemail 1]
<input type="checkbox"/>	10	Ext.110		31	110	1	1. [500:Voicemail 1]

Log-in User ID : Same as Extension Number such as “103”

Log-in Password : PWD + “Extension Number” such as “PWD103”

Mailbox Password for Phone : (None)

Mailbox Password for PC : (None)



Chapter 2

Other Setup for VM Demo

21. VM Class of Service

Login as INSTALLER Site 1 : Site 1: HQ (Fukuoka)

Class of Service

General | Mailbox | Call Transfer | Hospitality Mode

No. ↑	Class Of Service Name	Prompt Mode	Directory Listing	Tutorial	Call-through Service	E-mail Option	Fax Option	Desktop Messaging
		ALL ↓	ALL ↓	ALL ↓	ALL ↓	ALL ↓	ALL ↓	ALL ↓
1		Primary	Yes	None	Yes	Yes	Yes	Yes
2		Primary	Yes	None	No	Yes	No	No
3		Primary	Yes	Normal	No	No	No	No
4		Primary	Yes	Normal	No	No	No	No
5		Primary	Yes	Normal	No	No	No	No
6		Primary	Yes	Normal	No	No	No	No
7		Primary	Yes	Normal	No	No	No	No
8		Primary	Yes	Normal	No	No	No	No
9		Primary	Yes	Normal	No	No	No	No

Navigation menu: Users, PBX Configuration, UM Configuration, 1. Mailbox Settings, 2. Class of Service, 3. UM Extension / Trunk Service, 4. Service Settings, 5. System Parameters, 6. HW Settings, 7. System Security, Network Service

22. Enhanced feature

Activation key is required for enhanced features.

Setting is also required for two way recording.

Activated feature
IP Phone Capacity (ch)
IP Trunk (ch)
IP Proprietary Telephone/IP Softp
IP Proprietary Telephone (ch)
SIP Extension (ch)
One-look Network
QSIG Network

Activated feature
Recording Time Expansion
Two-way Recording Control
Message Backup
UM Port (ch)
UM/E-mail (user)
Two-way Recording (user)
CTI interface
CSTA Multiplexer

Activated feature
Mobile Extension (user)
CA Basic (No limit)
CA Pro (user)
CA Supervisor (user)
CA Network Feature (user)
CA Operator Console (user)
CA Thin Client Server

Users

PBX Configuration

- 1. Configuration
- 2. System
- 3. Group
- 4. Extension
 - 1. Wired Extension
 - 1. Extension Settings
 - 2. FWD/DND
 - 3. Speed Dial
 - 4. Flexible

23. Intercept to VM

Set intercept to VM (500) to extension 103.

Intercept no answer time : 8 sec is better for quick demo.

Users

PBX Configuration

- 1. Configuration
- 2. System
- 3. Group
- 4. Extension
 - 1. Wired Extension
 - 1. Extension Settings
 - 2. FWD/DND
 - 3. Speed Dial
 - 4. Flexible Button
 - 5. PF Button

Extension Settings

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« Main **Intercept Destination** Intercept No Answer Time CLIP UM Option 1 Option 2 Option 3 »

No.	Extension Number	Extension Name (20 characters)	When called party does not answer - Day	When called party does not answer - Lunch	When called party does not answer - Break	When called party does not answer - Night	When Called Party is Busy
1	101	Andrew White	500				
2	102	Becky Black	500				
3	103	Mike Smith	500				
4	104	Tom Red	500				
5							
6	106	Susan Green	500				

« Main Intercept Destination **Intercept No Answer Time** CLIP UM Option 1 Option 2 Option 3 »

No.	Extension Number	Extension Name (20 characters)	Time (s) - Day 0: System timer is applied.	Time (s) - Lunch 0: System timer is applied.	Time (s) - Break 0: System timer is applied.	Time (s) 0: System timer is applied.
1	101	Andrew White	8	0	0	0
2	102	Becky Black	8	0	0	0
3	103	Mike Smith	8	0	0	0



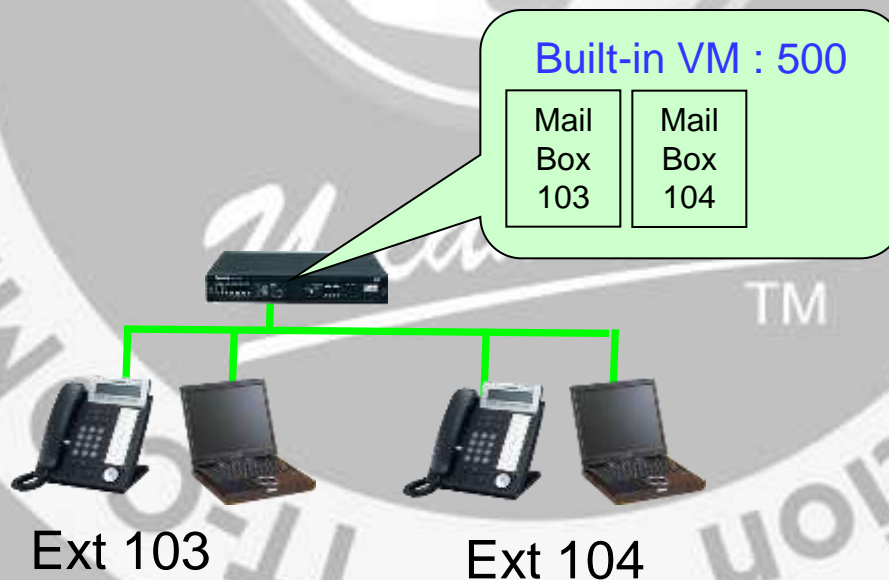
Chapter 3

Demo after setup

31. Demo for VM Basic Feature

< VM Mailbox >

1. Call Ext 103 from Ext 104.
2. VM mailbox 103 answers after intercept time out.
3. Leave voice message.
4. MSW of Ext 103 becomes red on.
5. Ext 103 : Off hook + [MSW] to listen to left voice message.

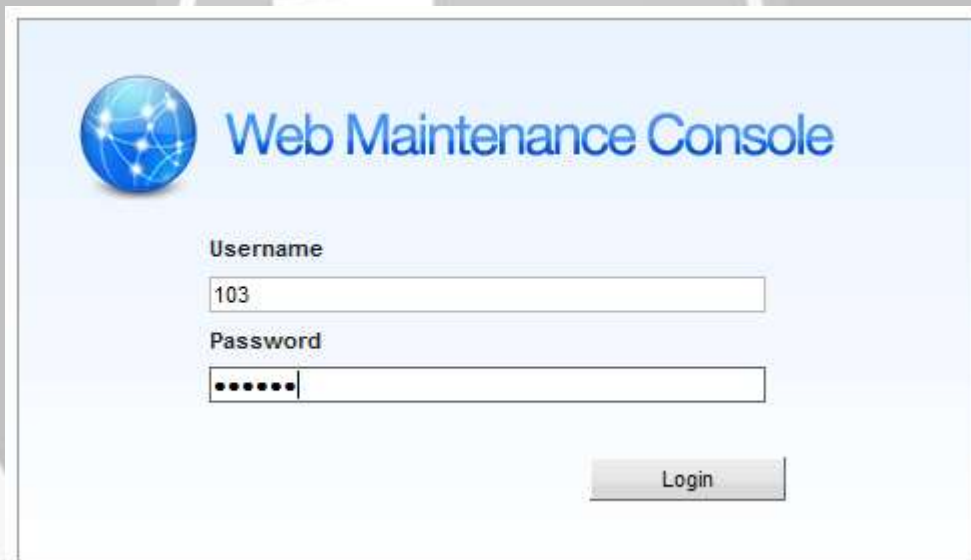


32. Demo for Web User


< Web user account >

Username : 103

Password : PWD103



The image shows a screenshot of a web application interface titled "Web Maintenance Console". It features a blue globe icon with network lines. Below the title, there are two input fields: "Username" containing the text "103" and "Password" containing six dots. A "Login" button is positioned at the bottom right of the form area.

 Web Maintenance Console

Username

Password

33. Demo for Web User

Fwd, recording VM personal greeting and so on can be modified by user. COS and so on cannot be modified by user.

The screenshot shows the 'Edit User' interface with the following elements:

- Left Navigation:** Users, 1. User Profiles (highlighted), 3. Automatic Two-way Recording.
- Page Title:** Edit User
- Tabs:** User Information, Contact (circled in red), Unified Message, Telephony Feature (circled in red), Login Account.
- Form Fields:**
 - Class of Service (COS): 1: COS#1
 - Forward / Do Not Disturb section:
 - For external calls: Always (All), Phone (mobile) (circled in red)
 - For internal calls: Always (All), Phone (home)
 - Checkbox: For both internal calls and external calls

Phone number of “Phone (Home)” or “Phone (Mobile)” can be assigned in “Contact”.



Chapter 4 Reference

41. User Information

First name is used for “Dial by Name” feature of VM.

Login as INSTALLER Site 1 : NS10

Users

- 1. User Profiles
- 2. Add User
 - 1. Single User
 - 2. Multiple Users
- 4. ICDG Management

PBX Configuration

UM Configuration

Network Service

Edit User

User Information | Contact | Unified Message | Telephony Feature | Login Account

First Name	: Mike
Last Name	: Smith
Change Language	: English (UK) ▾
Site	: NS1000 ▾
Department	:
Section	:
User Group	: 31 ▾
User Level	: User ▾



42. Contact

Login as INSTALLER Site 1 : NS

Users

- 1. User Profiles
- 2. Add User
 - 1. Single User
 - 2. Multiple Users
- 4. ICDG Management

PBX Configuration

UM Configuration

Network Service

Edit User

User Information **Contact** Unified Message Telephony Feature Login Account

Extension No. : 103

Device : Virtual Extension

Extension PIN :

CAUTION: It is strongly recommended that a password should be complex for maximum protection. Change the password periodically.

DDI :

Fax :

Phone (Home) : 9012345678

Phone (Mobile) : 9090987654

Email 1

Email Address :

Use for missed call notification

Automatic copy to UM message notification

DDI number is just reference. DDI table is not programmed.
Phone (Home / Mobile) is for easy Fwd setting.
E-mail is for missed call (Not for E-mail from VM mailbox).

43. Unified Message

The screenshot shows a web interface for editing a user. The top bar includes 'Login as INSTALLER' and 'Site 1 : NS1000'. The left sidebar has a 'Users' menu with options like '1.User Profiles', '2.Add User', '1.Single User', '2.Multiple Users', '4.ICDG Management', 'PBX Configuration', 'UM Configuration', and 'Network Service'. The main area is titled 'Edit User' and has tabs for 'User Information', 'Contact', 'Unified Message', 'Telephony Feature', and 'Login Account'. The 'Unified Message' tab is active, showing fields for 'UM Group No.' (1. [500:Voicemail 1]), 'Mailbox Number' (103), and 'Class of Service (COS)' (1). Below these are buttons for 'Prompt Registration', 'Direct Login', 'Edit', and 'Advanced setting'. The 'Mailbox Password' and 'Mailbox Password (Message Client)' fields are circled in red. The 'Advanced setting' button is also circled in red. At the bottom, there are buttons for 'Download' under 'Unified Messaging Plug in' and 'Fax Driver Tool'. A caution message at the bottom states: 'CAUTION: It is strongly recommended that a password should be complex for maximum protection. Change the password periodically.'

Mailbox Password : Number only for access from Phone

Mailbox Password (Message Client) : Number and alphabet
for access from PC

Advanced : E-mail address from VM Mailbox and so on

44. Telephony Feature

Login as INSTALLER Site 1 : NS

Users

- 1. User Profiles
- 2. Add User
 - 1. Single User
 - 2. Multiple Users
- 4. ICDG Management

PBX Configuration

UM Configuration

Network Service

Edit User

User Information | Contact | Unified Message | **Telephony Feature** | Login Account

Class of Service (COS) : 1:

Forward / Do Not Disturb

For external calls :
Off
Do Not Disturb
Always (All)
Busy
No Answer
Busy / No Answer

For internal calls :

For both internal calls and external calls

[Speed Dialling View/Edit](#)

45. Login Account

Login as INSTALLER Site 1 : NS1000

Users

- 1. User Profiles
- 2. Add User
 - 1. Single User
 - 2. Multiple Users
- PBX Configuration
- UM Configuration
- Network Service

Edit User

User Information Contact Unified Message Email Notification Telephony Feature **Login Account**

Login ID :

Password :

Re-enter :

CAUTION: It is strongly recommended that a password should be complex for maximum protection. Change the password periodically.



Thank you !

Revision

Date	No.	Change
Oct 15	-	First edition
Feb 13 (Jan 8)	-	Picture was revised.